

HIMSS Task Force- Business Case Template

Problem: [for example: Inbox overload Burden]

Cost of Inaction (Consequences):

Burden and potential burnout

[20-30]% of providers considering leaving

Cost to replace one provider: [x for nurses; y for physicians]

[x percent loss of providers X size of workforce]= Caregivers leaving

[Replacement cost of provider X # caregivers leaving]= total potential loss

Costs to address the problem:

Purchase of software?

Additional IT resources to put plan in place

Training time needed / provider=

Average cost per hour per provider X Time needed X number of providers affected=

[x hours per provider] =

[y hours per administrator] =

[z hours per MA or nurse] =

Benefits:

Decreased provider burden/burnout

Decreased turnover

Improved workplace satisfaction

 People working top of license

 Less load for each level

 (physicians with offloaded work)

 (Increased number of MA's, RN's with more responsibility)

 Improved employee engagement

Improved patient response times, satisfaction

Example

[If not already clear from the description (e.g. if for example there are multiple possible projects that could be done within this domain) please include here an example of the costs, benefits, and moving parts of a specific scenario involving this deliverable. This should include potentially specific numbers, specify programs that might be necessary, what they would cost to purchase or lease, how many people it would serve, etc. Thanks.]